

Maine Robotics - Camp Policies – 2020

<revised 5/4/2020 for our COVID-19 Response>

1. Each camper must have a “**Permission for Medical Treatment**” form on file or have completed the equivalent online form through the registration portal. This must be completed prior to attending the first day of camp. Campers without this form completed and signed will not be allowed to attend. The camp must be informed of all pertinent medical, behavioral, and emotional conditions that would affect his or her time at camp.
2. Each camper **must** have a “**MAINE ROBOTICS RELEASE AGREEMENT**” completed and on file or have completed the equivalent online form, with the camp administrator. This allows the program to take pictures or video of the program for marketing or informational purposes. When such media is used no personal information will be provided about the campers other than their age.
3. **Payment** must be received with the completed registration form or online enrollment.
4. **Program Cancellation:** If any week of camp or camp program must be cancelled due to insufficient enrollment or other unforeseeable circumstance all camp tuition will be refunded
5. **Camper Cancellation:** If a camper or camper’s family cancels their registration in the program, a 50% refund will be issued. No refund will be issued for cancellations that occur within 2 week of the start date of a camp. If late cancellations can be filled by other campers Maine Robotics will refund all but a \$35 administrative fee but Maine Robotics provides no guarantee of filling such openings. NOTE: refunds are based on the cost of the camp, not the amount deposited. If you made a 50% deposit and cancelled and were due a 50% refund, you would not be entitled to a refund. If a camper or camper family starts camp and chooses to not complete the camp there is no refund. We will attempt to refund any registration cancelled within 5 days of a registration (less a \$35 administration fee).
 - a. **From 5/4/2020 until 5/24/2020:** Maine Robotics will waive any cancellation fees for EXISTING registrations that do not wish to attend the new ONLINE camp format.
 - b. **After 5/24/2020:** Regular cancellation policy will be in force.
6. **Camper Transfers:** At any time that a camper registration is transferred from one session of camp to another session of camp, the transfer will be accommodated without any penalty. Campers must be eligible to attend the other camp session and there must be a space in the session. You must contact the office to arrange for a transfer, it cannot be accommodated online at this time. If there is a difference in cost between the different programs then a refund or charge will be incurred.
7. **Camper Behavior:** It is expected that all campers and staff behave with respect and appropriate behavior to others in the program. Under no circumstance will physical or verbal harassment or abuse be tolerated. If a camper creates an environment that is abusive to either other campers or staff, that camper will be isolated and the parents/guardians notified. If the problem cannot be appropriately addressed the camper will be removed from the program.
 - a. **During remote camps:** It is expected that campers conduct themselves in the same manner that we expect them to do in our in-person camps. Bullying, name calling, threatening, rude or other inappropriate comments or actions will not be tolerated.
8. **Camper Recording Policy:** No camper may record the online camps for any reason. Maine Robotics will have this feature turned off at the administrative end, but like all things it can be worked around by dedicated youth.
9. **Suspension and Dismissal Policy:**
The following will be considered grounds for suspension or dismissal:
 - a. Failure to pay tuition
 - b. Continued disruptive behavior by the child after the parents have been consulted and appropriate measures have been taken to change such behavior.
 - c. Repeated late pickup. <not an issue for 2020>
 - d. Failure to provide essential emergency and medical information as required by the program.
 - e. Not showing up in the online class on a regular basis and therefore making it difficult for staff to stay focused on the tasks the group is working on.

10. **Food:** If a camper is registered for a “brown bag” camp, they must come to camp each day with a packed lunch. Snacks are provided, but there is no accommodation for addressing a camper who has not brought a lunch. There is no shortage of snacks and drinks so no camper will go hungry, but such food for lunch is not part of the program. It is very important that if a camper has **food allergies** that this be communicated to the staff so appropriate steps can be taken to ensure a safe camp. <not an issue for 2020>
11. **Times:** The camps do not have a penalty for late pick-up of campers, but it is expected that parents/guardians pick up their child PRIOR to the end of the camp day. Each camp brochure lists the times for the camp, if a camper or camper’s family abuses the pick-up time, the camp reserves the right to withdraw the camper from the program with no reimbursement of camp fees or tuition. **No camper may be dropped off before the start time of camp.** All parents/guardians must bring campers into the camp area/room and check in with the staff in the morning and in the afternoon at pick up time.
If your child will be walking or biking, please notify the camp staff on the first day of camp.
<Not an issue for 2020>
12. <New for any registration after 5/3/2020> Conditions that result in a “force majeure” or “act of god” or other naturally occurring disaster may result in Maine Robotics having to alter this and any of its policies to ensure a safely conducted experience. They may also result in Maine Robotics not being able to fulfil the completion of their agreement to provide a safe experience for your child. We will keep families posted to the best of our ability.
13. All communications from Maine Robotics will be made to the email used to register a camper. While Maine Robotics may also reach out by phone or text, the only method we explicitly use is email. We highly recommend that you add Maine Robotics to your contacts so important emails won’t be put in the SPAM folder.

Emergency Contact:

If a circumstance arises that requires you to contact the camp staff during the day you may contact the program administrator at 866-1180, leave a voicemail message. Each camp is held in different locations and parents/guardians should check with the staff on the first day of camp for a room phone number or cellular phone contact.

Reporting Problems to the Camp Director:

To report problems with the camp, camp staff, or other issues; contact our office at the address/email/phone listed below.

Tom Bickford

Camp Director
167 Bennoch Rd
Orono, ME 04473

(207) 866-1180

info@mainerobotics.org

Maine Robotics - Privacy Policy - 2020

Maine Robotics maintains the following policies:

1. Any photograph, statement, or recording of any minor, used in connection with any marketing, website, or printed material will not include any personal identifiers.
 - a. Maine Robotics has no control over press material (television, radio, newspapers, etc.) that is collected at a public event run by Maine Robotics and over which Maine Robotics has no control.
 - b. If press attend one of the camps, an email message will be sent to all parents of that camp and the parents need to discuss any issues with the staff concerning inclusion in a press experience. Maine Robotics will not provide names; parent contact information; or other sensitive information to any press representatives. If your child provides that information to a press representative, it is beyond our control. We suggest you talk with our staff and your child should there be an issue if you receive notice of a likely press event at a camp.
 - c. Maine Robotics has no control over any media collected by or shared by other event or camp attendees or spectators and assumes no responsibility for said material.
2. All personal information regarding participants is held in confidence.
 - a. Emergency and medical treatment information is collected and secured for all participants.
 - b. This information is available to the program director and staff when participants are present at camps or other events where such information is required to be present. This information is not shared with anyone except as needed with camp or event staff in order to ensure a safe experience for the participants.
 - c. This information is also tendered to any medical personnel who are required to treat a participant.
 - d. Information on age, gender, and grade level are collected to serve as tools in providing programs that match these groups or in the development of programs that are more appealing to all sub groups. This information may also be used in the application for grants or other fundraising solicitations or reports. This information is not used for any other purpose.
3. Registration, attendance, or other material collected by Maine Robotics will not be given, sold, or transferred to any other group except in such a case as Maine Robotics is transferred or sold to another non-profit entity.